

## Exhibit 300: Capital Asset Plan and Business Case Summary

### Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview

1. **Date of Submission:** 2010-09-17

2. **Agency:** 023

3. **Bureau:** 30

4. **Name of this Investment:** Federal Real Property Asset Management

5. **Unique Project (Investment) Identifier (UPI):** 023-30-01-06-01-1050-00

6. **What kind of investment will this be in FY 2012?:** Mixed Life Cycle

- Planning
- Full Acquisition
- Operations and Maintenance
- Mixed Life Cycle
- Multi-Agency Collaboration

7. **What was the first budget year this investment was submitted to OMB?** FY2006

8.

- a. **Provide a brief summary of the investment and justification, including a brief description of how this closes in part or in whole an identified agency performance gap, specific accomplishments expected by the budget year and the related benefit to the mission, and the primary beneficiary(ies) of the investment.**

This inventory system - developed through the Federal Real Property Asset Management Initiative and known as the Federal Real Property Profile (FRPP) is the only government-wide inventory of federal real property assets. The goals of the database are to: 1) improve decision-making with more accurate and reliable data; 2) provide the ability to benchmark Federal real property assets; and 3) consolidate government real property data collection into one inventory system. The FRPP allows Federal agencies to measure real property asset performance, ultimately assisting them in identifying assets for renovation, disposal or for potential transfer to other Federal agencies. Agencies use the FRPP system to update online portfolio information in real time, perform historical benchmarking, produce ad hoc reports, measure performance of real property assets, and identify unneeded and underutilized assets for disposal. The FRPP not only aids individual agencies but enables the government as whole to identify, collect and assess the worldwide federal real property inventory in one centralized database.

- b. **Provide any links to relevant websites that would be useful to gain additional information on the investment including links to GAO and IG reports.**

Title	Link
NONE	

9.

- a. **Provide the date of the Agency's Executive/Investment Committee approval of this investment.**  
2010-08-17
- b. **Provide the date of the most recent or planned approved project charter.** 2005-05-02

10. **Contact information?**

- a. **Program/Project Manager Name:** \*

Phone Number: \*

Email: \*

b. **Business Function Owner Name (i.e. Executive Agent or Investment Owner):** Dennis Goldstein

Phone Number: \*

Email: \*

**11. What project management qualifications does the Project Manager have? (choose only one per FAC-P/PM or DAWIA):** Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.

- Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

## Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.B.1: Summary of Funding  
(In millions of dollars)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Planning & Acquisition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition(DME):	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
Operations, Maintenance, Disposition Government FTE Costs	*	*	*	*	*	*	*	*	*
Subtotal O&M and Disposition Costs (SS):	*	*	*	*	*	*	*	*	*
TOTAL FTE Costs	*	*	*	*	*	*	*	*	*
TOTAL (not including FTE costs):	*	*	*	*	*	*	*	*	*
TOTAL (including FTE costs):	*	*	*	*	*	*	*	*	*
Number of FTE represented by	*	*	*	*	*	*	*	*	*

**Table I.B.1: Summary of Funding**  
**(In millions of dollars)**

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

	PY-1 and earlier	PY 2010	CY 2011 (CY Continuing Resolution)	BY 2012	BY+1 2013	BY+2 2014	BY+3 2015	BY+4 and beyond	Total
Costs:									

2. Insert the number of years covered in the column “PY-1 and earlier”: 5

3. Insert the number of years covered in the column “BY+4 and beyond”: \*

4. If the summary of funding has changed from the FY 2011 President’s Budget request, briefly explain those changes:

\*

## Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table I.C.1 Contracts Table

Contract Status	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	Solicitation ID	Alternative financing	EVM Required	Ultimate Contract Value (M)	Type of Contract/Task Order (Pricing)	Is the contract a Performance Based Service Acquisition (PBSA)?	Effective date	Actual or expected End Date of Contract/Task Order	Extent Completed	Short description of acquisition
Awarded	4730	GST0007AC4000	N/A	GS35F0339J	*	*	\$0.9	Firm Fixed Price	Y	2010-07-21	2011-04-20	Follow On to Completed Action	Modification to FRPP Enhancements to support data collection needs of the new Presidential Memorandum on Unneeded Real Property.
Awarded	4730	GST0007AC4000	N/A	GS35F0339J	*	*	\$1.4	Labor Hours	Y	2010-04-03	2011-04-02	Full and Open Competition	Option 3 of the contract to develop and maintain the FRPP.

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

\*

3.

a. Has an Acquisition Plan been developed? If yes, please answer the questions that follow \*

- b. Does the Acquisition Plan reflect the requirements of FAR Subpart 7.1 \*
- c. Was the Acquisition Plan approved in accordance with agency requirements \*
- d. If "yes," enter the date of approval? \*
- e. Is the acquisition plan consistent with your agency Strategic Sustainability Performance Plan? \*
- f. Does the acquisition plan meet the requirements of EOs 13423 and 13514? \*
- g. If an Acquisition Plan has not been developed, provide a brief explanation.

\*

## Part II: IT Capital Investments

### Section A: General

1.
  - a. Confirm that the IT Program/Project manager has the following competencies: configuration management, data management, information management, information resources strategy and planning, information systems/network security, IT architecture, IT performance assessment, infrastructure design, systems integration, systems life cycle, technology awareness, and capital planning and investment control. yes
  - b. If not, confirm that the PM has a development plan to achieve competencies either by direct experience or education.
2. Describe the progress of evaluating cloud computing alternatives for service delivery to support this investment. N/A -- not a new initiative.
3. Provide the date of the most recent or planned Quality Assurance Plan 2010-12-01
4.
  - a. Provide the UPI of all other investments that have a significant dependency on the successful implementation of this investment.
  - b. If this investment is significantly dependent on the successful implementation of another investment(s), please provide the UPI(s).
5. An Alternatives Analysis must be conducted for all Major Investments with Planning and Acquisition (DME) activities and evaluate the costs and benefits of at least three alternatives and the status quo. The details of the analysis must be available to OMB upon request. Provide the date of the most recent or planned alternatives analysis for this investment. 2011-03-01
6. Risks must be actively managed throughout the lifecycle of the investment. The Risk Management Plan and risk register must be available to OMB upon request. Provide the date that the risk register was last updated. 2010-12-20

## Section B: Cost and Schedule Performance

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
FY 08 SS Operations and Maintenance (FY 08)		*	\$1.0	\$1.0	2008-04-01	2008-04-01	2009-04-02	2009-04-02	100.00%	100.00%
FY 07 SS Operations and Maintenance (FY 07)		*	\$1.3	\$1.3	2007-01-01	2007-01-01	2008-03-31	2008-03-31	100.00%	100.00%
FY 08 DME Development		*	\$1.5	\$1.5	2007-10-01	2007-10-01	2009-09-30	2009-09-22	100.00%	100.00%
FY05 DME and Steady State		*	\$1.4	\$1.2	2004-10-01	2004-10-01	2005-09-30	2005-09-30	100.00%	100.00%
FY06 DME Development Modernization and Enhancement		*	\$1.9	\$1.9	2005-10-03	2005-10-03	2006-09-29	2006-09-29	100.00%	100.00%
FY 06 SS Steady State		*	\$0.6	\$0.6	2005-10-03	2005-10-03	2006-09-29	2006-09-29	100.00%	100.00%
FY 07 DME Development		*	\$1.0	\$1.0	2007-04-01	2007-04-01	2008-08-31	2008-08-31	100.00%	100.00%
FY 09 SS Operations and Maintenance (FY09)		*	\$1.2	\$1.2	2009-04-01	2009-04-01	2010-04-02	2010-04-02	100.00%	100.00%
FY 09 SS Validate and Upload Agency Files	SS	*	\$0.0	\$0.0	2009-04-03	2009-09-03	2010-04-02	2010-01-31	100.00%	100.00%
FY 10 SS Govt FTE	SS	*	\$0.3	\$0.3	2010-04-01	2010-04-01	2010-09-30	2010-09-30	100.00%	100.00%
FY 10 DME Additional Data	DME	*	\$0.5	\$0.5	2010-09-01	2010-08-01	2011-04-20	2011-03-31	96.00%	100.00%



Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Collection										
FY 11 DME Govt FTE	DME	*	\$0.2	\$0.1	2010-10-01	2010-10-01	2011-09-30		75.00%	75.00%
FY 09 SS Help Desk and Application Support	SS	*	\$0.5	\$0.5	2009-04-03	2009-04-03	2010-04-02	2010-04-02	100.00%	100.00%
FY 10 SS Training	SS	*	\$0.1	\$0.1	2010-04-03	2010-07-01	2011-04-02	2011-03-31	100.00%	100.00%
FY 10 DME Govt FTE	DME	*	\$0.1	\$0.1	2010-04-01	2010-04-01	2010-09-30	2010-09-30	100.00%	100.00%
FY 10 DME Development (and Testing)	DME	*	\$0.6	\$0.6	2010-04-03	2010-04-03	2011-04-02	2011-03-31	100.00%	100.00%
FY 11 SS Operations and Maintenance 1st half of new base contract FY11 Funding)	SS	*	\$0.2	\$0.0	2011-08-01		2011-09-30		0.00%	0.00%
FY 12 SS Operations and Maintenance (1st half Option 1 FY12 Funding)	SS	*	*	*	2012-08-01	*	2012-09-30	*	*	*
FY 10 SS Validate and Upload Agency Data	SS	*	\$0.0	\$0.0	2010-04-03	2010-10-01	2011-04-02	2011-03-31	100.00%	100.00%
FY 10 SS Help Desk and Application Support	SS	*	\$0.5	\$0.5	2010-04-03	2010-04-03	2011-04-02	2011-04-02	100.00%	100.00%
FY 10 DME Enhanced Data Analysis	DME	*	\$0.4	\$0.4	2010-09-01	2010-11-01	2011-04-20	2011-03-31	99.00%	100.00%

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
FY 11 SS Govt FTE	SS	*	\$0.5	\$0.4	2010-10-01	2010-10-01	2011-09-30		75.00%	75.00%
FY 09 SS Training	SS	*	\$0.0	\$0.0	2009-04-03	2009-07-01	2010-04-02	2010-01-31	100.00%	100.00%
FY 09 DME Annual Summary Report	DME	*	\$0.0	\$0.0	2009-04-03	2009-04-03	2010-04-02	2010-03-31	100.00%	100.00%
FY 13 SS Operations and Maintenance (Aug-Sept of Option 2 FY13 Funding)	SS	*	*	*	2013-08-01	*	2013-09-30	*	*	*
FY 09 SS Monthly Reporting	SS	*	\$0.1	\$0.1	2009-04-03	2009-04-03	2010-04-02	2010-04-02	100.00%	100.00%
FY 09 DME Development (and Testing)	DME	*	\$0.6	\$0.6	2009-04-03	2009-04-03	2010-04-02	2010-04-02	100.00%	100.00%
FY 09 DME Backup Site Development	DME	*	\$0.2	\$0.1	2009-09-23	2009-09-23	2010-12-31		94.00%	94.00%
FY 12 SS Govt FTE	SS	*	\$0.7	\$0.0	2011-10-01		2012-09-30		0.00%	0.00%
FY 10 DME Annual Summary Report	DME	*	\$0.0	\$0.0	2010-04-03	2010-04-03	2011-04-02	2011-03-31	100.00%	100.00%
FY 12 SS Operations and Maintenance (2nd half new Base Contact FY11 Funding)	SS	*	\$1.0	\$0.0	2011-10-01		2012-07-31		0.00%	0.00%
FY 13 SS Operations and Maintenance (Oct.-July of	SS	*	*	*	2012-10-01	*	2013-07-31	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Option 1 FY12 Funding)										
FY 09 SS Govt FTE	SS	*	\$0.5	\$0.5	2009-04-01	2009-04-01	2010-03-31	2010-03-31	100.00%	100.00%
FY 09 DME Govt FTE	DME	*	\$0.2	\$0.2	2009-04-01	2009-04-01	2010-03-31	2010-03-31	100.00%	100.00%
FY 10 SS Monthly Reporting	SS	*	\$0.1	\$0.1	2010-04-03	2010-04-03	2011-04-02	2011-04-02	100.00%	100.00%
FY 13 SS Govt FTE	SS	*	*	*	2012-10-01	*	2013-09-30	*	*	*
FY14 SS Gov't FTE	SS	*	*	*	2013-10-01	*	2014-09-30	*	*	*
FY14 SS Operations and Maintenance (Oct.-July of Option 2 FY13 Funding)	SS	*	*	*	2013-10-01	*	2014-07-31	*	*	*
FY14 SS Operations and Maintenance (Aug-Sept of Option 3 FY14 Funding)	SS	*	*	*	2014-08-01	*	2014-09-30	*	*	*
FY15 SS Gov't FTE	SS	*	*	*	2014-10-01	*	2015-09-30	*	*	*
FY15 SS Operational and Maintenance (Oct-July of Option 3 FY14 Funding)	SS	*	*	*	2014-10-01	*	2015-07-31	*	*	*
FY15 SS Operational and Maintenance (Aug-Sept of	SS	*	*	*	2015-08-01	*	2015-09-30	*	*	*

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

Description of Activity	DME or SS	Agency EA Transition Plan Milestone Identifier	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
Option 4 FY15 Funding)										
FY16 SS Gov't FTE	SS	*	*	*	2015-10-01	*	2016-09-30	*	*	*
FY16 SS Operational and Maintenance (Oct-July of Option 4 FY15 Funding)	SS	*	*	*	2015-10-01	*	2016-07-31	*	*	*
FY16 SS Operational and Maintenance (Aug.-Sept of Recompeted Contract FY16 Funding)	SS	*	*	*	2016-08-01	*	2016-09-30	*	*	*
FY 11 SS Bridge Contract O&M	SS	*	\$0.2	\$0.1	2011-04-01	2011-04-01	2011-07-31		75.00%	75.00%

2. If the investment cost, schedule, or performance variances are not within 10 percent of the current baseline, provide a complete analysis of the reasons for the variances, the corrective actions to be taken, and the most likely estimate at completion.

3. For mixed lifecycle or operations and maintenance investments an Operational Analysis must be performed annually. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements. The details of the analysis must be available to OMB upon request. Insert the date of the most recent or planned operational analysis. 2010-08-17

4. Did the Operational analysis cover all 4 areas of analysis: Customer Results, Strategic and Business Results, Financial Performance, and Innovation? yes

Section C: Financial Management Systems

Table II.C.1: Financial Management Systems			
System(s) Name	System acronym	Type of Financial System	BY Funding
*	*	*	*

Section D: Multi-Agency Collaboration Oversight (For Multi-Agency Collaborations only)

Table II.D.1. Customer Table:	
Customer Agency	Joint exhibit approval date
NONE	

Table II.D.2. Shared Service Providers		
Shared Service Provider (Agency)	Shared Service Asset Title	Shared Service Provider Exhibit 53 UPI (BY 2011)
*	*	*

Table II.D.3. For IT Investments, Partner Funding Strategies (\$millions):							
Partner Agency	Partner exhibit 53 UPI (BY 2012)	CY Monetary Contribution	CY “In-Kind” Contribution	CY Fee-for-Service	BY Monetary Contribution	BY “In-Kind” Contribution	BY Fee-for-Service
NONE							

Table II.D.4. Legacy Systems Being Replaced		
Name of the Legacy Investment of Systems	Current UPI	Date of the System Retirement
*	*	*

## Section E: Performance Information

Table I.E.1a. Performance Metric Attributes

Measurement Area (For IT Assets)	Measurement Grouping (For IT Assets)	Measurement Indicator	Reporting Frequency	Unit of Measure	Performance Measure Direction	Baseline	Year Baseline Established for this measure (Origination Date)
Processes and Activities	Participation	Average Number of Active Users	quarterly	Number of active users	Increase	66	2009-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	Q1 - 160; Q2 - 97; Q3 - 56; Q4 - 97	Q1 - 160; Q2 - 136; Q3 - 139; Q4 - 227	Met	2011-02-28
Processes and Activities	Participation	Average Number of Active Users	monthly	Number	Increase	66	2009-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2012	Q1 - 160; Q2 - 97; Q3 - 56; Q4 - 97		Not Due	2010-09-17
Processes and Activities	Participation	Average number of active users.	quarterly	Number	Increase	66	2009-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	102	179	Met	2011-07-28
Customer Results	Customer Satisfaction	Average number of monthly requests for assistance met.	quarterly	Number	Fluctuates.	0	2009-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	15	16	Met	2011-05-17

Mission and Business Results	Central Property Management	Average number of successful system logons per month.	quarterly	Number	Decrease	231	2011-03-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	250	179	Not Met	2011-07-28
Mission and Business Results	Central Property Management	Average number of successful system logons per quarter.	quarterly	Number	Increase	231	2011-03-30
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2012	250		Not Due	2011-05-17
Technology	Data Reliability and Quality	Data Accuracy - Increase in Number of the 28 Agencies Submitting Valid, Reliable Data in a Timely Manner	monthly	Number of agencies submitting data	Increase	24	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	2	35	Met	2010-09-17
Mission and Business Results	Central Property Management	Increase in % of \$15 Billion Target in Real Property Savings by using FRPP.	annual	%	Increase	10	2010-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2012	17		Not Due	2010-09-17
Mission and Business Results	Central Property Management	Increase in % of \$9 Billion Target in Real Property savings bu	annual	% of target dollar value.	Increase	50%	2006-12-15



Using FRPP

			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	90%	100%	Met	2010-09-17
Mission and Business Results	Central Property Management	Increase in % of \$9 Billion Target in Real Property Savings by Using the FRPP by 2009	annual	% of target dollar value.	Increase	50%	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	7%	66%	Met	2010-09-17
Customer Results	Customer Impact or Burden	Increase in % of Agencies Making Progress on PMA Scorecard	annual	% increase of agencies making progress on their PMA Scorecard	Increase	93%	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	7%	100%	Met	2010-09-17
Processes and Activities	Innovation and Improvement	Increase in % of Decision Tree Methodologies Integrated into Performance Assessment Tool	annual	%	Increase	86%	2006-12-29
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2012	86%		Not Due	2010-09-17
Processes and Activities	Innovation and Improvement	Increase in % of Decision Tree Methodologies Integrated into	annual	% of new methodologies adopted.	Increase	86%	2006-12-15

Performance Assessment Tool			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	10%	86	Met	2010-09-17
Processes and Activities	Innovation and Improvement	Increase in % of Decision Tree Methodologies Integrated into Performance Assessment Tool	annual	% of new methodologies integrated into PA Tool.	Increase	86%	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	86%	86%	Met	2011-02-28
Processes and Activities	Innovation and Improvement	Increase in % of Decision Tree Methodologies Intergrated into Performance Assessment Tool	annual	%	Constant	86	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	86	86	Met	2011-05-17
Customer Results	Customer Retention	Increase in Number of Agencies Submitting 20+ Data Elements at the Constructed Asset Level	annual	Number of Agencies	Increase	24	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	34	35	Met	2011-02-28
Customer Results	Customer Retention	Increase in Number of	annual	Number	Increase	24	2006-12-15

Agencies Submitting 20+ Data Elements at the Constructed Asset Level							
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	35	35	Met	2011-05-17
			2012	36		Not Due	2010-09-17
Customer Results	Customer Retention	Increase in Number of Agencies Submitting 20+Data Elements at the Constructed Asset Level	annual	Additional number of agencies submitting data to the FRPP from the previous year.	Increase	24	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	2	33	Met	2010-09-17
Mission and Business Results	Central Property Management	Increase in Number of FRPP Goals Met as Defined by EO 13327 and the FRPC	annual	Number of new goals met	Increase	0	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2009	1	4	Met	2010-09-17
Mission and Business Results	Central Property Management	Increase in Number of Goals Met as Defined by EO 13327 and the FRPC	annual	Number	Increase	0	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2011	5	0	Not Due	2011-05-17
			2012	5		Not Due	2010-09-17

Mission and Business Results	Central Property Management	Increase in Number of Goals Met as Defined by EO 13327 and the FRPC					
			annual	Number of new goals met.	Increase	0	2006-12-15
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	0	0	Met	2011-02-28
Mission and Business Results	Central Property Management	Meetings held with Stakeholders to discuss impact of current/potential system changes.	quarterly	Number of meetings.	Increasing	0	2009-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	Q1 - 0; Q2 - 1; Q3 - 2; Q4 - 1	Q1 - 0; Q2 - 1; Q3 - 2; Q4 - 1	Met	2011-02-28
Customer Results	Customer Satisfaction	Number of request for assistance met.	quarterly	Number of agency helpdesk requests.	Increase	0	2009-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2010	15 per Quarter	Q1 - 34; Q2 - 36; Q3 - 16; Q4 - 18	Met	2011-02-28
Customer Results	Customer Satisfaction	Number of requests for assistance met.	quarterly	Number	Increase	0	2009-12-31
			Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
			2012	15 per Quarter		Not Due	2010-09-17
Technology	Data Reliability and Quality	Number of system updates providing improved methods for	quarterly	System updates installed.	Increase	0	2009-12-31

collecting data.

Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
2010	Q1 - 2; Q2 - 1; Q3 - 0; Q4 - 0	Q1 - 2; Q2 - 1; Q3 - 1; Q4 - 0	Met	2011-02-28

Technology	Data Reliability and Quality	Number of system updates providing improved methods for collecting data.	monthly	Number	Increase	0	2009-12-31
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Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
2012	Q1 - 2; Q2 - 1; Q3 - 0; Q4 - 0		Not Due	2010-09-17

Technology	Data Reliability and Quality	Total Number of annual system updates providing improved methods for collecting data.	quarterly	Number	Increase	0	2009-12-31
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Fiscal Year	Target	Actual Results	Target "Met" or "Not Met"	Last Updated
2011	3	3	Met	2011-05-17

\* - Indicates data is redacted.